

PRESS RELEASE

In accordance with CDC recommendations and the recent Emergency Declaration by Judge Hurley and extended by the Atascosa County Commissioners Court on March 23, 2020, new guidelines have been implemented for county offices:

- 1) If business CAN be conducted online, by phone, or can be delayed, we encourage the public to do so in an effort to reduce person-to-person contact.
- 2) If you need documents from a county office, please download any forms or applications and fill them out in advance. By calling the respective office prior to your arrival the documents can be prepared, and person-to-person contact can be minimized.
- 3) The Atascosa County Tax office has closed their lobby to customers, but the drive-thru is open 8 am - 5 pm Monday - Friday.
- 4) Most offices have online payment capabilities and we strongly encourage you to take advantage of this.
- 5) www.atascosacounty.texas.gov is your portal to all county offices. Phone numbers and e-mail addresses are all found on this website.

6) Some offices are limiting the number of people being allowed in their office. Please do not bring extra people with you to conduct business. They will be asked to remain outside the office.

7) If you have questions of a particular office, we encourage you to phone ahead. We are here to serve you and are customer friendly. We want to help you through this unprecedented event.

8) All courts in Atascosa County will set their own rules in accordance with the Office of Court Administration and the Texas Supreme Court. Contact them directly.

9) Atascosa County has implemented a COVID hotline where citizens can call to receive up-to-date medical information about COVID and for the process to take if someone feels they are at risk or exposed.

COVID HOTLINE: (830) 770-8025

If busy dial: (830) 770-8026

If busy dial: (830) 770-8028

This line will be active beginning at 1:00pm today.

We work for you and are part of your community.