



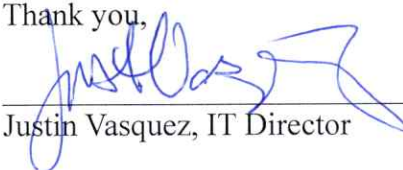
**Justin Vasquez, IT Director**  
1 Courthouse Circle Dr., Ste. 206  
Jourdanton, TX 78026

Office: (830) 580-2620  
Cell: (830) 570-7742  
[jvasquez@co.atascosa.tx.us](mailto:jvasquez@co.atascosa.tx.us)

**FOR IMMEDIATE RELEASE – RE: TAX OFFICE INTERNET OUTAGES**

Over the past few weeks, our Tax Assessor and Collector's office, located at 1001 Oak St. in Jourdanton, has experienced multiple internet outages. The reason for these outages was due to the fiber cable from VTX being damaged by animals during nighttime hours. In the beginning stages of construction of the new addition to the Tax Office, the fiber cable had been damaged during the foundation phase which was rerouted to the east side of the building and run underneath. This is where the damage has been occurring. Steps were taken earlier this week to create a clear path for the fiber cable to securely run up into the building rather than under it with potential scheduling of the re-route to be next week on Veterans Day while the office was already scheduled to be closed. However, early this morning, November 6<sup>th</sup>, 2025, the cable was damaged again which caused outages to the phones and internet at the Tax Office. While certain business can still be done without internet and phones, such as cash or check payments for property taxes, we have been unable to accept credit card payments and renew vehicle registrations. We deeply apologize for any inconvenience this has caused and have plans to add a redundant internet connection to the Tax Office to limit the amount of outages going forward. Thank you for your attention to and patience in this matter.

Thank you,

  
Justin Vasquez, IT Director